



2015 Short Term Tactical Plans

Posted on February 9, 2015

In the 2013-2014 year, the Technology Council surveyed faculty, staff and students about where improvements were needed with technology and which direction we should be headed.

Annual Plan for 2015-16

- Encourage network storage use for Lane documents (SuL) – In process
- Continue to improve internal change control processes (StL)
- Expand support for end-user devices like smart phones and tablets on the network (SuL)
- Implement Google Apps for Education, giving students an “.edu” domain based email (SuL)- In process
- Achieve PCI Compliance for all credit card transactions throughout the college. (SuL)
- Expand wireless access locations especially in the CLASS project area (SuL) – In process
- Investigate and possibly implement a Lane mobile app that provides similar information to myLane. (DigL)
- Implement a Single Sign On portal (DigL) – In process
- Develop a messaging framework with support for online text messaging (DigL)
- Implement Banner XE registration and Attendance tracking (SuL) – In process
- Expand development and use of Argos reports and dashboards across the college (AL)
- Begin Degreeworks planner implementation (DegL)
- Develop failover capacity between downtown and main campus servers (SuL)
- Implement CIT virtual bench lab (SuL)
- Develop a tool for the CTE program updates (StL)
- Improve the PTSOA process for administrative assistants and HR (StL)
- Business continuity infrastructure upgrades and additions (SuL)
- Groupwise server software upgrades (SuL) – In process
- Improve Macintosh integration on the network (SuL)
- Smart classroom implementations and updates (SuL) – In process
- TV station upgrade (LO) – In process
- Miscellaneous infrastructure upgrades, patches, and changes (SuL)
- Encourage and enable OER development among faculty (LO) – In process
- The augmentation of the Faculty Technology Specialists team in order to help address the changing online needs of the college (LO)
- Work to secure funds to ensure adequate development and support of online courses as well as sustain existing resources. (LO)

The key for alignment to the [Five Year Technology Plan](#) is as follows:

FastLane – FL
 AnalyzeLane – AL
 DegreeLane – DegL
 AgileLane – AgL
 StreamLane – StL
 DigitalLane – DigL

SustainLane – SuL
LaneOnline – LO
InnovateLane – IL

This list of issues to work on was determined by our 2014 survey, summarized below by a series of projects and initiatives many of which are underway. The survey issues we identified are as follows:

Student Focused Issues

1. Train faculty and advocate for a more unified and consistent course layout in Moodle.*
2. Increased computer lab access (workstations and hours) across campuses (Main and Downtown).** open lab
3. More comprehensive wireless (WiFi) access on campus.*
4. Email for Lane students*
5. Mobile apps for Moodle/Learning
6. Mobile app for the school (maps, ability to register for classes)*
7. Access to up-to-date software in centralized lab locations to offset computer classroom use as labs.*
8. A clearer, less cluttered website*
9. Updated computers in classrooms and labs**
10. Access to computer checkout for students*
11. Technology/digital literacy trainings for students*
12. Printing issues*

Faculty/Staff Issues

1. Access to enough computer classrooms
2. Access to up-to-date software
3. Slow computers need replacing*
4. More LMS trainings*
5. Digital literacy assessment/training for students*
6. Single sign-on (SSO) so that you log in with your info once and the credentials work across all the college's systems.*
7. A better ticketing system for support*
8. More comprehensive wireless (WiFi) access on campus.*
9. Email for students*
10. Improved Mac support*
11. Professional Development for staff
12. A different email solution than GW*
13. Support staff at the downtown campus*
14. Employee Communication Policy*

*Included in the tactical plan or are currently being addressed.

**Items being partially addressed.

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Comments

2015 Short Term Tactical Plans — 3 Comments



Jim Lindly
on March 16, 2015 at 1:42 pm said:

Very comprehensive, proactive, and aggressive! Especially like the categories of projects, and the student and faculty/staf focus. Very good work!



Anne McGrail
on May 28, 2015 at 2:54 pm said:

A fee for online will discourage online course enrollment, and what about hybrids? Will there be a 1/2 fee? And enhanced classes? I don't think it's a good idea. I think the Tech Fee—perhaps modified—should be used to improve online learning environments.



Jenn Kepka
on May 28, 2015 at 3:05 pm said:

While I'm of course not a big fan of adding more costs to our students' lives, I'm not sure that an additional fee for online classes would discourage students if it was modest; most see a significant savings in not having to travel to campus, hire childcare providers, or miss work.